

Client Success Story



About The Stepping Stones Group

Client Challenge

Results

160
end-users
embrace
two-way
texting

Likely to
recommend:

Yes

The leadership at The Stepping Stones Group report they eliminated the need to hire additional personnel for their own organization because of the efficiency of SmartSearch.

The Stepping Stones Group is a leading provider of therapeutic and behavioral health services to children with special needs and autism nationwide. Their mission is to positively impact the lives of children and in the communities in which they serve.

The Stepping Stones Group has been a SmartSearch client for the past four years. As a compilation of many healthcare brands, The Stepping Stones Group needed to ultimately select one applicant tracking system provider to serve as their sourcing and recruiting software, and they chose SmartSearch. The decision to select SmartSearch was decided for a variety of reasons with pricing; flexibility and attributes of the software; configurability and customization to integrate with their other software platforms, which is critical to their business; along with customer and technical support rounded out the reasons for their choice to use SmartSearch.

The 160 end-users at The Stepping Stones Group have found the two-way texting, reduction of clicks when moving candidates along in the hiring process, the auto-match function, whiteboards in the Work-in-Progress and ease of use when emailing and texting from email some of the best features of the SmartSearch software.

The leadership at The Stepping Stones Group also report they have not needed to hire staff for their own organization because the efficiency of SmartSearch has eliminated the need for additional personnel to complete tasks that the software can effectively accomplish.

