

Client Success Story

eStaff LLC

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About eStaff LLC

Based out of Austin, TX, eStaff LLC strives for true excellence by becoming a true partner with its clients to fully understand the clients' business needs. The leadership at eStaff LLC recognizes that the overall success of their business, and the industry as a whole, is centered on being able to match appropriate candidates to the right companies. Period.

Client Challenge

One of the features that is critical with the needs of the eStaff LLC recruiters is the robust functionality of the search engine which allows for quick and thorough searches within the database.

Results

As a long-time SmartSearch client of 22 years and at three different organizations, the principal of eStaff LLC appreciates the SmartSearch software and the capabilities of how it "does what we need to be done". From being easy to use, fast, efficient and flexible, SmartSearch has delivered the functionality eStaff LLC requires to properly service their clients and regards the software as the complete solution for all their staffing needs. From assigning candidates to a job through tracking start and stop dates, SmartSearch has provided the staffing professionals at eStaff LLC with everything they need in one software package.

Big win: robust search engine functionality

eStaff LLC appreciates the on-going enhancements and product improvements experienced over the years and has been one of the clients whose feedback has helped shape the software to keep it functioning optimally. They recognize Smart-Search as a client-driven organization and enjoy working with everyone in customer success, technical support, training, and sales.

Likely to recommend: Yes