

Client Success

MMC switched from Bullhorn to SmartSearch when shopping for a comprehensive software solution at an affordable price.

About MMC

MMC remains one of the most trusted names in workforce management services. Working with large and small businesses to deliver strategic and actionable staffing solutions for clients in numerous industries, they believe in the art of building the best teams and partnering with their clients to uncover what drives resource needs.

Client Challenge

MMC became aware of SmartSearch as a referral from a leading industry job board. Though many vendors were under consideration at the time of their switching from software provider, Bullhorn, MMC was immediately impressed with the SmartSearch platform. Having access to an all-in-one platform that decreases time-to-fill and offers simplified access to a plethora of vendor partners was essential to MMC in their vetting process.

Results

Having a platform that accommodates recruiting, payroll and onboarding is a must, and they found all of these must-haves with the SmartSearch business software, in addition to SmartSearch being an affordable solution. As a long-standing client-partner with SmartSearch, MMC works closely with our development team to provide feedback and enhancement suggestions. As one of the most innovative staffing solutions providers, MMC has been instrumental in providing feedback to advance enhancements to the SmartSearch product.

During the course of 5+ years in partnering with SmartSearch, MMC considers SmartSearch to be one of the most attentive service providers, along with having a great communications process to ensure response time is met with each request for information or assistance. They also appreciate how clients are encouraged to ask questions, seek out different ways to utilize the platform and offered a high-level of education to keep clients up-to-speed with the latest enhancements.